SMART GATEWAY
USER GUIDE

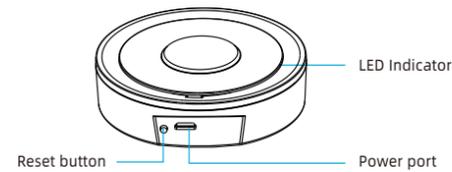ZIGBEE

Product Configuration

With Ethernet Port

- LED Indicator
- Network port
- Reset button
- Power port

No Ethernet Port
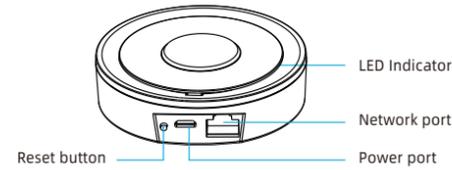
- LED Indicator
- Reset button
- Power port

Feature & Specifications

Support Zigbee 3.0 protocol to add Zigbee subsystem
App remote control
USB power: 5V/1A
Working temperature: 0-55℃
Working humidity: 10%-90%RU
Comprehensive number of work: 5,000
Wireless frequency: 2.4GHz
Communication protocol: Zigbee 3.0
Network protocol: Zigbee IEEE 802.15.4
Frequency band: 2.4~2.485GHz
Maximum output power: 19dBm
Network topology: support star, tree, mesh network
Firmware upgrade: OTA Support
WAN:RJ45, 10 / 100M Ethernet ports(Wired gateway only)
Size: 78mm x 78mm x 25mm

LED State

Device Status	LED State
Pairing mode	Indicator flashes 2times/second
Reset	Long press for 6s

Note:
1. Please reset the device before you add it;
2. No quantity limits to add the device.
3. The phone and gateway have to connect network with same router before adding the device;

Network Settings

1. Power on the gateway;
2. Confirm configuration indicator on;
3. Ensure your phone connect with home 2.4GHz frequency band router, meanwhile the phone and gateway are in same LAN;

Get Started

1. Download APP
Download the **"Smart life"** app from APP Store or Google Play to your mobile.

2. Register and Login
A.Launch the "Smart life" app.
B.To register,enter your mobile phone number or email address,create a password ,then login to the app.
C.Login if you have an account already.

Add ZigBee Controller

Add Tuya ZigBee controller first and operate with the controller user manual.(Pls notice the wired and wireless version controller)

With Ethernet Port

ZIGBEE GATEWAY
Device added successfully

No Ethernet Port

Done
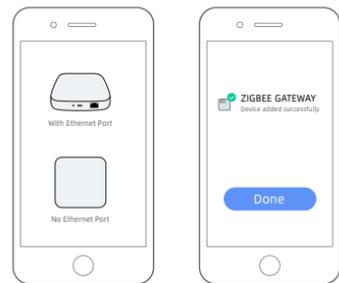
Note: The diagram is for reference only. (UI maybe different in other APP version)

Add Sub-device

Add the ZigBee Sub-device.(Reset first before configuration)

Search device
Make sure the device is in pairing mode >

ZIGBEE DEVICE

Add subdevice

Done
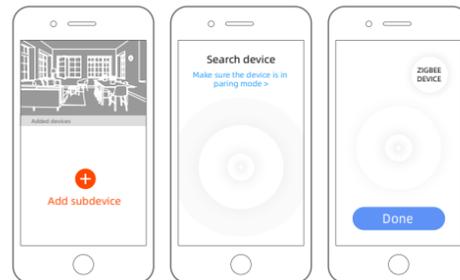
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Main User Interface

NEO Gateway

Note: The diagram is for reference only. (UI maybe different in other APP version)

Advanced Features

You can experience the various advanced features of the device with the app, just try and do it yourself.

Add subdevice
Support to add Zigbee sub device: Motion sensor, Door sensor, Siren alarm, Water sensor, Power plug...

OTHER FUCTION

Linkage scene

Device sharing
Allow others to control the device

Push notification
(1)Device push; When the push is disable, message records still exist, but push messages will not be received.
(2)All APP push; If push is disabled, all devices in the APP will not push notification, but message records will not be affected.

Remove device
Restore default settings:Hold Press the button (> 6 seconds), the distribution network indicator light becomes often bright.

Firmware upgrade
Support for remote automatic upgrade and App selection upgrade;

Smart Home Device contains WiFi smart device,Z-Wave device and ZigBee device,give you more choices to create a new smart life.

Wide application on the living room, kitchen, bedroom,bathroom, garage, garden, yard or basement of your home,office,warehouse,chain store...

Make life smarter and more convenient.

Powered by
tuya
Intelligence Inside

CE FC